

ANNEX A

Safeguarding Action Plan City of York Council 2012-13

ACTION	PROGRESS Jan 2013
Widen Safeguarding Board membership to include representation from the Voluntary Sector.	√ Achieved Nominee from Voluntary sector identified. Initial briefing session held.
Ensure links to Strategic Boards for Health and Wellbeing and Community Safety are maintained and developed.	In progress
Reduce the need for safeguarding investigations about challenging behaviour in residential settings through improved quality of care, shared intelligence with health commissioners and support to care providers to manage challenging behaviour.	In Progress Health and social care commissioners are sharing information on quality. Four joint visits to care homes planned.
Introduce the national competency framework for relevant staff.	In progress Competency framework shared with all agencies and multi agency training group reviewing the implications
Explore and understand the number of referrals from health settings with health colleagues in both NHS and independent sector.	√ Achieved Low number of referrals health settings is due to the way the performance data is collected at the Council. This is now being addressed
Work with Drug and Alcohol Commissioners to develop awareness of Safeguarding procedures in Drug and Alcohol services	In Progress Identifying drug and alcohol providers who should access the safeguarding Alerter and Referrer training

Improve performance on the number of Protection Plans agreed with customers.	In progress Performance measure developed to allow monitoring through regular performance clinics
Continue to develop understanding of York Safeguarding issues, including relatively high referrals for those with Learning Disabilities	Not yet started
Improve feedback arrangements for customers who have experienced a safeguarding investigation to inform policy and procedures reviews.	√ Achieved Follow up questionnaires developed and in place
Maintain and improve information for York residents on Safeguarding	In progress
Implement new operational procedures for City of York Council to ensure consistent practice with Multi Agency procedures.	√ Achieved New internal procedures implemented November 2012
Ensure that those customers using Direct Payments are supported to protect themselves from abuse by participating in national research.	In progress Research underway
Monitor more closely the decisions where alerts are not responded to as a referral with an investigation.	In progress New procedures include review by Safeguarding Manager